



# Moving From Field Deployment Manager to Field Tools

How does moving from Field Deployment Manager (FDM) to Field Tools add value to your utility?





## REASONS TO MOVE TO FIELD TOOLS

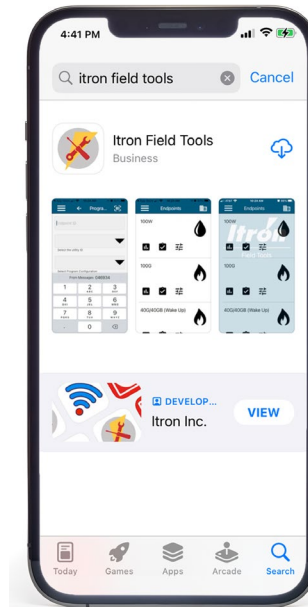
- » Use tools on nearly any Bring-Your-Own-Device (BYOD)
- » Use your own utility-provided smartphones, laptops or tablet computers
- » Works on iOS, Android and Windows 10/11
- » More intuitive, modern interface
- » Quarterly releases allow adding new support and features more rapidly
- » Uses Bluetooth to connect to an Itron Mobile Radio (IMR, IMR2, IMR-FT)
- » Synchronize from anywhere an Internet connection is available to your device
  - Cellular Network
  - Wi-Fi network
- » Greater security with multi-factor authentication to your own utility controlled Azure Active Directory (refer to white paper)
  - Requires re-authentication at 14-days minimum (app will no longer work without an up-to-date authentication token)
- » Start using smartphones that may already be in use by your field workers, reducing the number of devices needed in the field
- » Field Tools uses your existing Business Unit, user accounts and endpoint/meter configurations from the Itron shared-hosted FDM Tools servers
- » Field Tools is easily installed directly from device app stores when replacing aging mobile devices, resulting in faster replacements
- » Display more detailed information about Secure Commands available on the mobile device than FDM Tools
- » Reduced menu "drill-downs" than FDM Tools
- » Read Any in Field Tools provides Endpoint ID searching, and robust filtering options to narrow results, including by specific endpoint type and mode

- » Field Tools provides "shortcut" icons to the most popular functions (Read, Check, Program, and Valve Commands) for any given endpoint type
- » Field Tools result sets group like-items into pop-up dialogs to reduce screen-scrolling and avoid having to look at data that is not important to the user while still providing that detail if a user does need to see it
- » Field Tools result sets are presented in a more logical order with the most important items near the top to reduce scrolling

## LIMITATIONS

- » Does not yet support Electric
- » Not all features are supported yet in Field Tools
- » Field Tools can only be used with Itron shared hosted FDM Tools servers (will not work with standalone utility hosted FDM Tools)

## HOW DO YOU GET FIELD TOOLS



### To Install the App

1. Open your device's app store.
2. In the search box enter Field Tools.
3. Tap Install.
4. The Field Tools app installs on your mobile device.
5. Tap Open.

Field Tools requires your permission to use your mobile device's Bluetooth feature and your device's Location services. You must also accept the End User License Agreement (EULA) to proceed with the installation. Before you start signing in, tap the gear icon in upper-right to make your server connection and Itron Mobile Radio (IMR) selections.

For more information, download [Field Tools for North American Gas and Water ERTs and Meters Get Started Quick Reference](#).

Visit the Field Tools product pages in the [Itron Customer Portal](#) for more information.



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