

Industry Recognition

In 2013, IntelliMARKET was awarded the Smart Grid Consumer Collaborative (SGCC) CLEAR Award for Excellence in Customer Education for enrolling over 1.2 million residential and commercial customers into demand response programs on behalf of utilities nationwide.

"Educating consumers is key to the successful implementation of the smart grid. We're proud to recognize Itron with the 2013 Smart Grid Consumer Collaborative CLEAR Award for Excellence in Customer Education for its role in developing and implementing programs that help utilities engage customers in energy use."

-Patty Durand, SGCC Executive Director

WHY INTELLIMARKET

Itron IntelliMARKET offers a wide variety of proven marketing solutions for engaging customers in the smart grid and energyefficiency dialogue.

Our marketing team, composed of energy market strategists and award-winning creative professionals—with decades of experience at top Madison Avenue ad agencies and Fortune 100 corporations—develop and execute multi-channel marketing solutions to attract and retain program participants, ensuring the enrollment rates necessary to achieve the megawatts you need.

IntelliMARKET provides customized and proven print, interactive and outreach solutions based on your company's unique marketing requirements. We offer a full complement of marketing services that will assure that your programs are strategically correct and produced at the highest level of quality, ensuring superior customer satisfaction and reduced risk in meeting mandated energy conservation goals.

A unique set of core competencies—

- » Market Research
- » Market Planning & Execution
- » Creative Services & Production
- » Face-to-Face Sales Outreach

—makes us the logical marketing choice for major energy companies such as APS, Atlantic City Electric, ComEd, Con Edison, Delmarva Power, OG&E, PECO, Pepco, Power New Mexico, PPL, PSO, Rocky Mountain Power, SDG&E, TXU—and many more.

IntelliMARKET solutions actively engage residential and commercial energy customers with multiple channels, creating personal relevance to their energy consumption and introducing ways they can remedy high energy usage and its related cost.

As energy marketing and customer recruitment specialists, IntelliMARKET provides consumers with the appropriate level of information and context to make informed decisions regarding new and complex energy programs such as:

- » Demand Response
- » Real Time Pricing
- » Energy Efficiency
- » Critical Peak Pricing
- » Time-Of-Use Pricing
- » Base Load Reduction

Our successful track record includes the creation, implementation and program management of residential and commercial & industrial electricity conservation initiatives.

CREATIVE PORTFOLIO



PPL E-power® Peak Saver

Exhibit Signage



PPL E-power Peak Saver

Exhibit Signage



SMECO CoolSentry

Outdoor Advertising Concept



Delmarva Power Energy Wise Rewards

Direct Mail Campaign



BENEFITS

- » Positive and consistent communication to your target audiences
- » Tailored messages and campaigns that resonate with your customers
- » Marketing plans that address both your short-term needs and long-term recruitment goals
- » A proven track record of encouraging audiences to partner with energy providers to intelligently manage their energy consumption
- » High program penetration rates in targeted areas, positioning you for longterm success

FEATURES

- » Market analysis, research and focus testing to identify the right messaging and branding for your target market
- » Creation, implementation and management of customer recruitment campaigns for:
 - Demand response programs
 - Energy efficiency
 - Critical-peak, time-of-use and realtime pricing
 - Base-load reduction
- » An award-winning team of industryrecognized marketing experts including strategists, copywriters, graphic designers, web developers and sales professionals

MARKETING CHANNELS

IntelliMARKET offers multiple traditional and non-traditional channels to actively engage residential and commercial energy customers.

- » Direct Mail
- » Face-to-Face Sales
- » Online Advertising
- » Broadcast Campaigns
- » Program Collateral
- » Outdoor Advertising
- » Newspaper and Magazine Advertising
- » Website Development, Online Enrollment
- » Telemarketing/Comprehensive Call Center Operations



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To learn more visit **itron.com**

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