



THE CALIFORNIA TRANSPARENCY IN SUPPLY CHAINS ACT

This disclosure is made under the California Transparency in Supply Chains Act of 2010 and describes Itron, Inc.'s efforts to identify and address the risks of slavery and human trafficking in its direct supply chain for the tangible goods it offers for sale.

Itron, Inc. is a technology and services company dedicated to providing smart-grid, water, and city resource management solutions for utilities and municipalities worldwide. Our product portfolio includes electricity, gas, water and thermal energy measurement devices, communications systems, and software. We are committed to conducting business ethically, responsibly, and in compliance with applicable laws, and expect the same standards of integrity and respect for human rights from our employees, suppliers and business partners. Consistent with this commitment, Itron has zero tolerance for slavery and human trafficking and will not permit either within any part of its business or supply chains.

1. Verification

Itron maps its supply chain, classifies suppliers, and conducts risk-based vetting to identify and remediate compliance risks, including modern slavery. Modern slavery, forced labor, child labor, and related human rights concerns are incorporated into our third-party due diligence processes, including adverse-media screening of suppliers. This verification is conducted through Itron's internal legal and compliance function and is not performed by an independent third party.

2. Audits

Itron evaluates supplier compliance with our standards through internal audits and reviews and regularly performs enhanced reviews of its principal suppliers that include forced labor questions. These are internal reviews and are not independent, unannounced third-party audits of suppliers.

3. Certification

Itron requires its suppliers to abide by the [Itron Supplier Code of Conduct](#). The Supplier Code of Conduct requires suppliers to comply with all applicable anti-slavery and anti-human-trafficking laws, to flow down equivalent obligations to their subcontractors and suppliers, and—upon Itron's request—to provide documents, statements, or certifications to support Itron's compliance and disclosure obligations. Itron's relevant supplier agreements include contractual provisions requiring compliance with anti-slavery laws.

4. Internal Accountability

Itron maintains internal accountability standards through its [Code of Conduct](#), [Supplier Code of Conduct](#), and [Global Human Rights Policy](#), which prohibit the use of forced and child labor and apply to employees, directors, and business relationships including partners, agents, vendors, and suppliers. Itron maintains a third-party-operated [ethics reporting hotline](#) (www.itron.ethicspoint.com), available to employees and suppliers, that allows multilingual and anonymous reporting of concerns—including human trafficking and labor violations—and prohibits retaliation against anyone reporting in good faith. Suppliers who breach these standards are subject to further due diligence and remedial action.

5. Training

Since implementing its Global Human Rights Policy in 2020, Itron regularly requires its employees to complete mandatory training on combatting human slavery and preventing human trafficking.