# mlogonline™ New System Request

This checklist defines your utility’s requirements for setup and configuration of a new mlogonline system. Fill out the form as completely as possible and return it to Itron.

Verify that the checklist includes the name of the authorized utility representative in the Checklist Approval/Authorization field. Email the completed form to [support@itron.com](mailto:support@itron.com). Emailing the form to Itron signifies approval of the information contained in this checklist.

## Requester Information

|  |  |
| --- | --- |
| Requester name: |  |
| Company name: |  |
| Phone: |  |
| Email: |  |

## Customer Information

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Utility name: |  | | | |
| Parent company name: |  | | | |
| Web address: |  | | | |
| Street address: | Street: | | | |
| City: | State/province: | Zip/postal code: | Country: |
| Primary contact: | Name: | | | |
| Phone: | Email: | | |

## User Access Information

|  |  |
| --- | --- |
| **Name:** | **Email:** |
| **Name:** | **Email:** |
| **Name:** | **Email:** |
| **Name:** | **Email:** |
| **Name:** | **Email:** |

## Sensor Information

|  |  |  |
| --- | --- | --- |
| Endpoint types: |  OpenWay Riva Leak Sensor |  Leak Sensor+ |

**Map Information**

Location the map will center on, if an address is not provided, the utility address will be used.

|  |  |
| --- | --- |
| **Address:** |  |

**Distributor Accounts**

These logins are for distributors who require access to your mlogonline system. Please indicate below the permissions you want allowed for meter manufacturers and distributors. User names and passwords for these users are managed exclusively by Itron.

**Manage access**. Allows your distributor Administrator access to your mlogonline system.

**Modify**. Allows your distributor to make changes to your mlogonline system.

**Read Only**. Allows your distributor Read Only access for your mlogonline system. Read Only access means your distributor will be unable to make changes to the system.   
**\*Note** *When you select the Manage access option, this completed checklist must be accompanied by either an email or a signature on this checklist from the end user utility. Additionally, the end user utility must provide approval for Manage access before Itron implements the Manage user role for the distributor listed in the checklist***.**

|  |  |  |  |
| --- | --- | --- | --- |
| **Distributors** | | | |
|
| **Company** | **First name** | **Last name** | **Email Address** |
|  |  |  |  |
|  |  |  |  |
|  |  |  |  |
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|  |  |  |  |

**Acceptance Agreement**

Itron is providing a mlogonline configuration to your utility based solely upon the information that your utility provides in this checklist, as either new or in addition to prior checklists. To the extent that any failure to meet the utility’s requirement or needs of the performance of the configuration arises from the utility’s failure to provide correct and adequate information in response to Itron’s requests, Itron does not warrant or represent that the mlogonline configuration will meet any or all of your utility’s requirements or needs or that the performance of the configuration will satisfy its requirements or needs. Furthermore, in no event shall Itron be responsible for any errors or damages resulting from any use of the mlogonline configuration.

**Checklist Approval/Authorization**

|  |
| --- |
| **Name of authorized utility representative:** |